



CJG Rijnmond

## You are very welcome!

With questions about child rearing, growing up and health

CJG Rijnmond. Support with the biggest undertaking in our lives.

# You are very welcome!

Growing up healthily and safely. We all want this for our children! This is why we see them regularly. We will follow your child from birth until he or she is 18 years old – completely free of charge – to see if he or she is developing well and to monitor their health. You can come to us as soon as you are pregnant. With about 50 CJGs throughout the Rotterdam-Rijnmond region, there is always a CJC close to you.

## We are here for everyone

We offer support in the biggest undertaking in human lives. Our preventive care and support help build a strong foundation for parents and children. We are there for parents in all their child's development phases. We help you give your child health, safety and equal chances and in doing so, help build your self-confidence. We are there for every child and every family!

**“It is reassuring to immediately get answers to my questions.”**

*Janneke Leewenstein,  
mother of Demi (8 years old)*

## No question is too crazy for us!

Parents, expecting parents from the start of their pregnancy, children and youth can come to us with questions about child rearing, growing up and health. Our professionals, such as paediatricians, paediatric nurses, medical assistants and pedagogues, are there to give you advice and support.

## From pregnancy onwards

As soon as you know that you are pregnant, you are welcome to contact us. We work with midwives, hospitals and maternity services. We also work closely with other organisations such as the local municipality, schools and other partners. The municipality will notify us when your child is born. We will then contact you to arrange a meeting shortly after the birth, do a hearing test and, in some municipalities, we also do a heel prick on newborn babies. It is your choice if you wish to use our services or not.

“If I can make a difference for even just one child, my work is already worthwhile.”

*Ilona, Paediatrician*

### ... until your child turns 18 years old

Until your child turns 18 years old, you will receive regular invitations from us. The appointment is then at your home, at a CJG branch or at school. Or we will video call. We will look with you at how things are going with your child. If extra support, care or help is needed we will provide it if we can or help you find the right help.

### Courses, webinars and walk-in consultations

Apart from the regular meetings to which we invite you and your child, we also hold courses (online) and themed sessions. These could be about introducing your baby to solid food, talking to your child and a so-called ‘teenager challenge’. See the course platform on our website for all the events that CJG Rijnmond and its partners offer. You are also welcome to drop by during the walk-in consultations at our CJG locations and at some schools. Parents, carers, children, young people and teachers can drop by. Check our website for when and where the walk-in consultations are held. Or ask about them at your child’s school.

Course, meeting or webinar?  
Fun and informative. Sign up now on:  
[cjpgrijnmond.nl/cursus](https://cjpgrijnmond.nl/cursus).

### Parents’ portal: your personal environment

We do our best to plan the appointments jointly with you. If you are unexpectedly unable to come, change your appointment on [cjpgouderportaal.nl](https://cjpgouderportaal.nl). Log in using your DigiD (for all children born on and after 1 January 2012). You can see the personal data of your child, change it, see the growth curve, fill in questionnaires online or request the medical file. Every child has their own file in which we record their health and development status.



## Your data is safe

Our professionals are subject to confidentiality. This means that we do not discuss anything with others. We only share information with other organisations or third parties with your permission. Should there be any extenuating circumstances, the law allows exceptions to be made. For more information about privacy, see our website: [cjgrijnmond.nl/privacy](https://cjgrijnmond.nl/privacy).

**“All my child’s information – from the growth curve to the appointments – in one place.”**

*Father of Arda (2 years old)*



A JAB? THERE'S  
NOTHING TO IT!

In the Netherlands you can protect your child free of charge from serious contagious diseases such as whooping cough, measles and meningococcal. This is done through the Government Vaccination Programme (Rijksvaccinatie-programma). Our professionals give the injections. You have probably visited us when you were pregnant (between the 22nd and 38th week of pregnancy) for the first whooping cough vaccination. Now that your child is born we will see each other regularly at the CJG, including for the vaccinations in the Government Vaccination Programme.

We believe that it is important that children are vaccinated, but you may decide for yourself if you want to use this service. If you have any doubts, we would be pleased to discuss them with you so that you can take a well considered decision that suits you. There is more information about our vaccinations on [eenprikzogepiept.nl](http://eenprikzogepiept.nl) (in Dutch). You can also ask any questions you have about vaccinations during your appointments at the CJG.

## What is your experience with the CJG?

We would like to help you in the way that feels right for you and to give you what you need. To help us do this, we would like to carry out a customer satisfaction survey. We will email questionnaires at random after we have had contact with you. If you fill in the questionnaire, we can further tailor our services to your needs. You can also share your experiences, ideas or complaints with us on [centrumvoorjeugdengazin.nl/feedback](https://centrumvoorjeugdengazin.nl/feedback) (in Dutch).

## Contact with the CJG

You can contact us online and offline, by telephone and by WhatsApp. See [cjpgrijnmond.nl/contact](https://cjpgrijnmond.nl/contact) for how to contact us. Our website also has a list of courses and themed meetups. Some of these can be taken online.

Do you want to know what you can expect from appointments at the CJG? Read it on [cjpgrijnmond.nl/contactmomenten](https://cjpgrijnmond.nl/contactmomenten).



“No question is too crazy for us!”

*Daniëlle, coördinator Service & Contact*



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